



FIELD OPERATIONS AUTOMATION



Billions invested in your business finally make sense when right people attend your customers at right time and make them say...

“
Im your happy customer.
”

Stay Committed. Stay Delivered.

Empower your business with **fieldpower**

A complete Field Operations and Work Force Automation System

COMPLEXITIES OF FIELD OPERATIONS MANAGEMENT

Business

High lead time for new policy implementation

Unavailability of real-time information

Cumbersome process of drawing fragmented data across disparate systems

Operations

Frequent inability to meet business requirements due to lack of flexible business rules

High cost of operations

Unavailability of analytics to gauge and improve performance and service

Collaboration between field workers and back office

Technology

Rigid technology

Accelerated obsolescence

Complex UI leading to inferior user experience

Complex and expensive data integration

Do these pain points resonate with you



FieldPower helps service organizations to take on these complexities

ABOUT **fieldpower**

FieldPower is a field operations and work force automation system designed to simplify the complexity of service business, focused on delivering optimized performance and business visibility. FieldPower empowers businesses ranging from small, medium to large, across industries to unleash innovation and growth. FieldPower is available either as a hosted or as an on-premise application.



KEY FEATURES

Our product approach helps you in getting the right technician, with the right skill, at the right time, with the right parts and information with optimal routing at the lowest cost per job.



OPTIMIZED SCHEDULING



INTELLIGENT DISPATCHING



REAL-TIME TRACKING



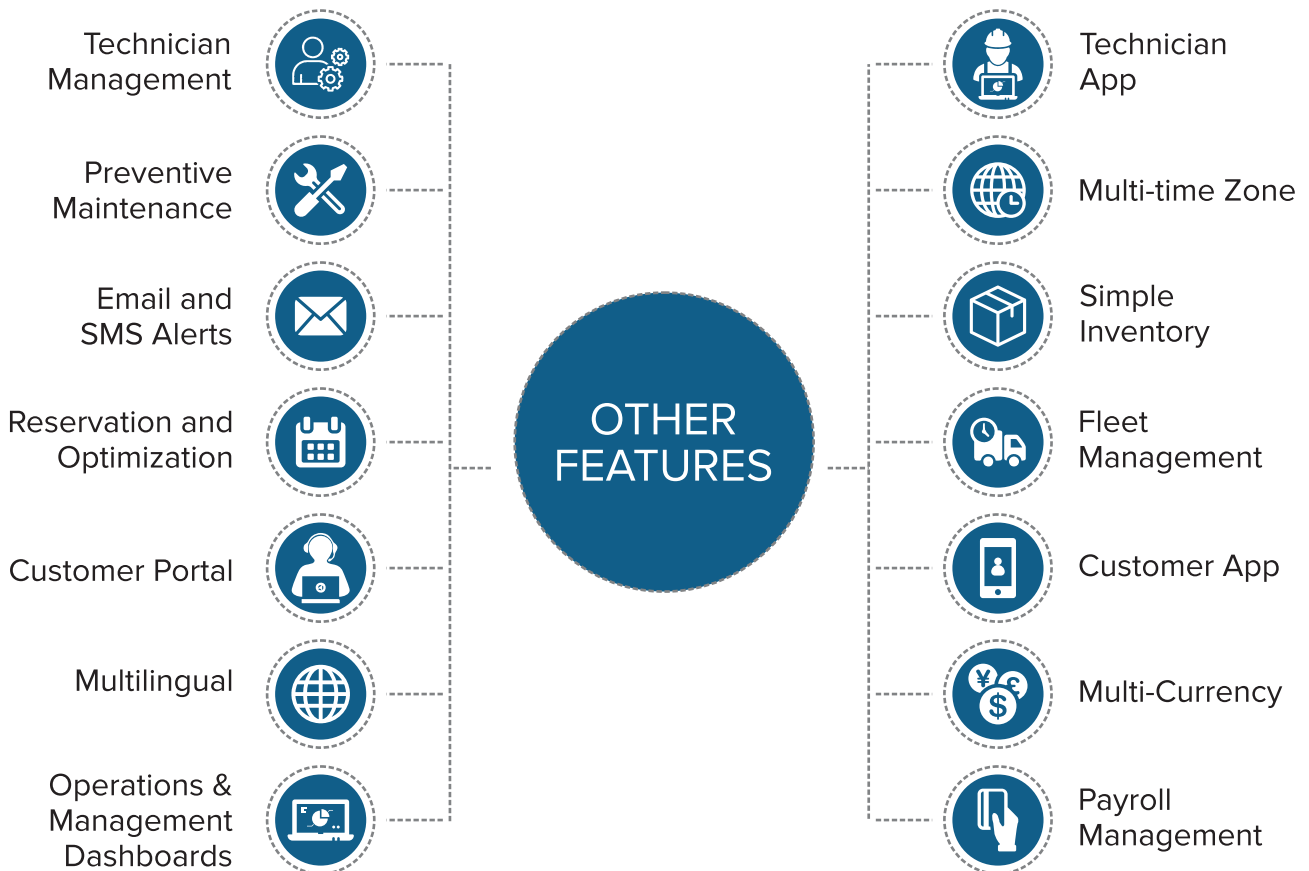
MULTI-VENDOR MANAGEMENT



DEMAND FORECASTING



BUSINESS INTELLIGENCE REPORTS



FieldPower gives enterprises the ability to pick and choose the available modules as per the needs of industry and market demands. We understand that the need of every client is unique.

HOW FIELDPOWER ENHANCES KPI MONITORING ACROSS ORGANIZATION?

KEY ROLE



CXO AND BOARD



FIELD SERVICE MANAGER



DISPATCHER



ON FIELD TECHNICIAN



CUSTOMER RELATIONS

KEY EXPECTATIONS

Comprehensive reports to track and compare organization's performance by geography and product

Customized dashboards to track KPIs, forecast, plan, and to make key decisions

Find new sources of field service revenue

Real time visibility to track and compare productivity of field technician and vendors

Accurate data to analyze profitability by customer and service offerings

Accelerate customer response time and reduce costs

Effective resource, asset and vendor utilization

Simple system to view and pick the right field technician and assign job

Reduce manual back office tasks

Improve customer satisfaction

Coordination with dispatch team and customers

Access to information to complete job, anytime, anywhere, any device

Improve parts management and reduce travel time

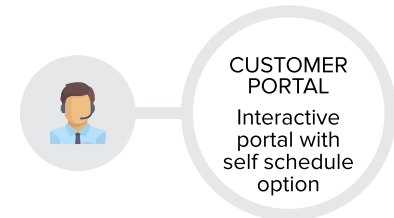
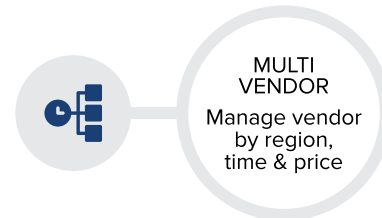
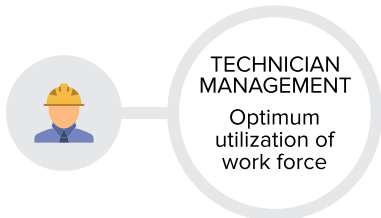
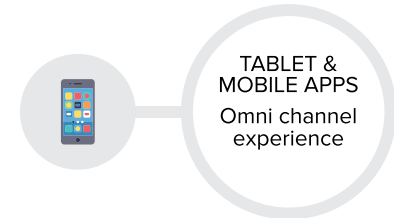
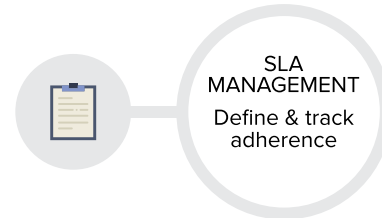
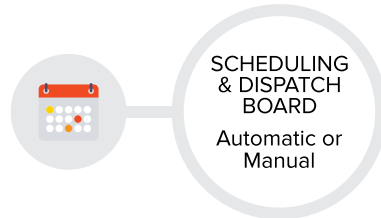
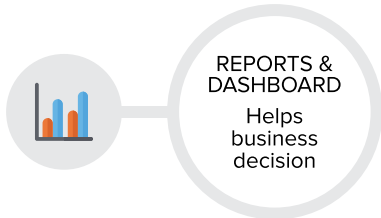
Eliminate repeated customer visits and Increase SLA

Improve customer experience and increase customer retention

Increase first time fix rates

Faster response and ticket closing

SOLUTION



End to End Process

Highly Configurable

Automated

Seamless integration

Customer Centric



CLOUD

DEPLOYMENT OPTIONS



ON-PREMISE

DESIGNED FOR CUSTOMER SUCCESS



“

Chrissie Parker, OCS Retail Support

I was particularly impressed with the attitude demonstrated by your project team during our 5 scenario tests and how they were also consistently positive and seeking our feedback – it was clear that the team often stayed late to help us, especially when trying to reach key milestones such as these 5 scenarios. It demonstrated to me that FieldPower are keen to deliver a quality solution to our business.”

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**Ken Lilley, Manager of Field Technicians,
Volt Information Services**

FieldPower provided us with this capability as well as the ability to most effectively utilize our field technicians and dispatchers. FieldPower provided us the answer to our needs. The FieldPower technology and usability is outstanding. Our field love it!*

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